



NORTH WALES WATER AUTHORITY
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Pure water. quality service...naturally

To: All Interested Parties – NWWA Service Area.

From: Robert C. Bender, Executive Director,
North Wales Water Authority

Date: June 13, 2016



As we all know from either first hand contact or recent media reports, several local water systems have shut down wells due to well contamination issues, reportedly from two nearby military bases. While only a few municipal water systems have confirmed actual contamination in their wells, virtually every local water system operator has received inquiries about water quality. Although the NWWA water supply has not been directly impacted by the contamination, as we now provide retail or wholesale water to over twenty (20) municipalities, we have already received several hundred calls and inquiries.

The purpose of this memorandum is to provide all interested parties within our service area with accurate information related to the quality of the water we provide, as well as to confirm our continues willingness to assist our municipal customers having issues with contaminated wells, if so requested.

*NWWA is very proud to jointly own and operate the award winning and state of the art Forest Park Water Treatment Plant, located in nearby Chalfont. This facility produces some of the highest quality and best tasting water in America. All operations there, and throughout our entire delivery system, remain in full compliance with all State and Federal water quality standards. In regards to the Perfluorinated Compounds (PFC's), please note that the NWWA continually monitors water quality and reports to the U.S. Environmental Protection Agency, as well as to the Pennsylvania Department of Environmental Protection. **The NWWA has never had a detection of PFC's in any of our source or delivered water.***

In addition, we have recently been contacted by several public water suppliers seeking to purchase additional water from our system as they continue to seek alternatives to the cost of constructing and then perpetually maintaining the proposed well filtration systems. Several of these customers have expressed their concern with the long term performance of the filter systems, as well as concerns with satisfying the real lack of public confidence – which is likely to remain, even if the filters are installed and can provide water meeting the reduced EPA standards for a “safe” level of contaminants. In in every instance, we have quickly arranged for additional safe and clean water for distribution in these systems.

Information related to our water quality is available at our offices during all business hours, as well as being available at all times on our website at www.nwwater.com.

We would be pleased to provide additional details about our water quality, and will continue to assist any municipal customers seeking a permanent and cost effective solution to the contamination issue.

Robert C. Bender
Executive Director



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